

# SACEDD

Healthcare Business Transformation

**“Quality and accreditations”**

“ Quality is never an accident. It is always the result of  
intelligent effort ”

- John Ruskin



The **UAE Vision 2021** National Agenda aims to achieve a **world-class healthcare system**.

The Government will work in collaboration with all health authorities in the country **to have all public and private hospitals accredited** according to clear national and international quality standards of medical services and staff.

Dubai Health Authority law makes **international accreditation of day surgery centres mandatory**



## Our mission

“ We use the modern management and marketing concepts as well as the latest innovations to leverage the healthcare business performance and to enforce the digital transformation. Our supreme goal is to promote safe and patient cantered care.”



# Why us?

- Projects and consultancies are delivered by **healthcare professionals** guaranteeing better understanding
- Long diversified **experience** in the region (**for 15+ years**)
- Guaranteed results (**100% success rate** until now)
- **Training for your staff** so that they can be competent to prepare for the following re-accreditations
- **Honest** and targeted consultancy
- **Dynamic spirit** with professional and flexible staff



# Why us?

- Our consultants have various certifications in management and quality accreditations e.g. CPHQ (since 2008 till now), ISQua (fellow and surveyor), certified professional in patient safety (CPPS), certified professional in infection control (CPIC), healthcare management certificates and many more.



الأكاديمية العربية للعلوم والتكنولوجيا والنقل البحري  
Arab Academy for Science, Technology & Maritime Transport

# Accreditations we cover

- Joint Commission International (JCI)
- Accreditation Canada International (ACI)
- American Association for Accreditation of Ambulatory Surgery Facilities (AAAASF)
- Australian Council on Healthcare Standards International (ACHSI)
- TEMOS (German Accreditation)
- CBAHI (Saudi Accreditation)
- ISO, CAP and CLIA accreditations.



# Stages for achieving the accreditation

- 1- **Meeting** with the management team and key staff.
- 2- Site visit to have a macro **gap analysis** and put action plan
- 3- Recommendations to the administration for **mandatory setup changes (if any)**
- 4- Education: **introduction** to accreditation and accreditation cycle.
- 5- **Identifying the committees**, teams and task forces across the entity as per the requirement of accreditation standards.
- 6- **Self-assessment** for selected accreditation standards and action plan





# Stages for achieving the accreditation

7- Clinic onsite visit: detailed departmental and unit visits with **cross checking** the self-assessment **to finalize the action plan**.

8- **Regular visits (for 6-8 months)** including (but not limited to) the following:

- Prepare lacking **documentations**
- **Staff education**: quality, standards and its implementation.
- **KPIs and PI projects**: identifications, education and methodology
- Guidance to implementation of the **required standards**.
- Departmental (unit) standard **implementations**



# Stages for achieving the accreditation

- 9- Checking for **remaining gaps** (if any)
- 10- **Education** as per the identified deficiencies
- 11- **Final mock survey** and final report
- 12- Attending during the **accreditation survey**
- 13- **Working on recommendations** for improvement by the accreditation agency.



## Partners in success

We had clients from governmental and private sectors from different countries in the region. Below are some of our previous success stories:

- Advanced radiology centre and clinical laboratories
- Dr. Abdulrahman Almishari Hospital
- Al Ameen Hospital
- Mustasharak Hospital
- Thuriah medical centre



It's not what we do,  
it's how we do it.



**Thank You**



**SACEDD**